



ATMeye.iQ Release History



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ATMeye.iQ New Generation

Date	Version	Main functionality
January 2026	1.10	<ul style="list-style-type: none"> • Server architecture optimised, background process handling improved, and load on key services reduced. • A new Logs section has been added to the Administration section, allowing real-time analysis of server logs via Grafana. • File search within RFM (Remote File Manager) implemented. • Added Teltonika command reference guide. • Added support for custom user logos in reports. • Added Remote Counters report. • Monitoring functionality has been expanded: <ul style="list-style-type: none"> - notifications about free space running out on the server - monitoring of server resource usage • A separate permission has been introduced for Remote Counters • A new vendor, Agilis, has been added to ATMeye Core JournalWatcher • UI/UX improvements have been made
November 2025	1.9.7	<ul style="list-style-type: none"> • Minor bugs fixed and performance improved • A number of vulnerabilities have been fixed.
November 2025	1.9.6	<ul style="list-style-type: none"> • Updated the ATM status report in terms of displaying device IP addresses • Resolved the issue of ATM disconnection • Elimination of identified bugs
October 2025	1.9.5	<ul style="list-style-type: none"> • Improved performance, reliability, and security through software updates: <ul style="list-style-type: none"> - Node - v18.20.8 - npm - 10.8.2 - Kafka - v3.9.1
September 2025	1.9.4	<ul style="list-style-type: none"> • Minor bugs fixed and performance improved
August 2025	1.9.3	<ul style="list-style-type: none"> • The following functionality has been implemented: <ul style="list-style-type: none"> - 'Withdrawn cards' report group, which displays information about withdrawn cards by device and payment system. - 'ATM status report', which displays information about the software and hardware of the device fleet. - Remote Core update functionality. - Support for 'Teltonika RFID' functionality. - 'ATMeyeSync' feature allows synchronization of specified device directories with external directories. • Elimination of identified bugs
May 2025	1.9.2	<ul style="list-style-type: none"> • The size of the installation package has been significantly reduced • Changed licensing system • Fixed minor bugs and improved performance
March 2025	1.9.1	<ul style="list-style-type: none"> • Fixed minor bugs and improved performance
January 2025	1.9.0	<ul style="list-style-type: none"> • The architecture of the User Management and Device Management sections has been completely redesigned • The structure of fields, directories and Activity Audit of User Management and Device Management sections has been updated and unified. • Added the ability to manage users and devices through the API • Enhanced UI UX to improve user comfort • Increased application speed due to optimization • Starting with version 1.9.1, user and device management for all.iQ^{NG} family products is done in a common interface
January 2025	1.8.5	<ul style="list-style-type: none"> • The following functionality has been implemented:

		<ul style="list-style-type: none"> - Status Report – a detailed device report that includes information about the software installed on the ATM (OS version, antivirus, etc.), network settings, available disk space, GPS coordinates, and more. - Forgotten Card Report – a detailed report on forgotten and retained cards, broken down by devices, payment systems, and other criteria. - Replenishment Orders – functionality that enables automatic uploading of cassette counters during cash collection and forwarding remaining cassette values to external systems. <ul style="list-style-type: none"> • Improved performance thanks to optimization
December 2024	1.8.4	<ul style="list-style-type: none"> • Remote File Management (RFM) updated for better and faster file synchronization • Accelerated processing of the first request after a long system suspend
November 2024	1.8.3	<ul style="list-style-type: none"> • Enhanced functionality of the “Reset DB licenses” feature in the [Administration / License list] section • Optimized notification delivery to avoid bulk sending of the same type • Introduced a warning message to inform users about license expiration one day in advance • Improved ATM license status logic to accurately reflect expired licenses • Enhanced error handling for invalid license uploads to eliminate “null” in the “Expiration time” field • Optimized the licensing service to handle database resets and pipe overloads more reliably • Refined the “Granted licenses count” mechanism to properly adjust when licenses with lower limits are renewed • Improved the accuracy of “Granted license count” calculations • Updated the wording of licensing warning messages for better clarity • Implemented safeguards to prevent setting “License date” later than the server license “Expiration date” • Enhanced accuracy of ATM device status reporting • Added validation to prevent uploading licenses with text instead of an expiration date • Adjusted licensing logic to prevent extensions of +30 days when a license is about to expire • Standardized titles across the [Options / Notifications] section for a more cohesive user experience • Introduced a new notification banner to alert users when a license has expired • Improved handling of unusual license statuses with better support for error keys • Added functionality to display the exact time of license expiration. • Enhanced user experience with clearer warning messages in modal windows • Implemented comprehensive date validation in the [License List] section. • Improved localization to ensure proper display of text instead of keys • Removed unnecessary “License service OK” fields and columns from the server licenses table for a cleaner interface • Refined localization in the [Admin / License list] to ensure correct display of statuses and banners
July 2024	1.8.2	<ul style="list-style-type: none"> • Template updating: <ul style="list-style-type: none"> - Add ability to enter DNS during the installation in console - Added the ability to change the hostname - Collecting template startup time - Ability to add more than 1 ip-address into self-signed certificate • Common bugfixing

May 2024	1.8.1	<ul style="list-style-type: none"> • Teltonika devices integration: <ul style="list-style-type: none"> - Send command to tracker - Ability to connect additional device (sensors) to tracker - Full trackers logs on Command Panel • Template updating: <ul style="list-style-type: none"> - Transition to Oracle Linux 9.3 - Transition to version 1.28.9
April 2024	1.8.0	<ul style="list-style-type: none"> • Integration with Teltonika GPS Trackers <ul style="list-style-type: none"> - Tracker mapping - Route tracking • Windows XP Compatibility • Data Export to Mongo DB • Targeted Notifications
December 2023	1.7.1	<ul style="list-style-type: none"> • RFM (Multiple Devices) upgrade • Teltonika devices integration <ul style="list-style-type: none"> - Creating a tracker and ATM pairing - Device status information - Time synchronization - ATM location based on tracker data
November 2023	1.7.0	<ul style="list-style-type: none"> • Fast Report on the required transaction • Changing the size of the file allowed to be uploaded to ATM (Control Panel) • Dynamic Disk Expansion for VM
June 2023	1.6.0	<ul style="list-style-type: none"> • New event type (including sending notifications) • New disk space management strategy • Updating device information on the server from the ATM configuration file • Log View • Usability improvements
April 2023	1.5.2	<ul style="list-style-type: none"> • New types of reports • External Notifications (Telegram and Email) • Performance Optimization • Bugs fixed after initial installations
March 2023	1.5.0	<ul style="list-style-type: none"> • “Camera Errors” report • “Camera Downtime” report • Performance Optimization
February 2023	1.4.0	<ul style="list-style-type: none"> • Performance and scalability fixes • Screen Monitoring • Auto update ATM Components (Core and Multiagent) • Log Inspector
November 2022	1.3.0	<ul style="list-style-type: none"> • Improved stability after pilot feedback • Folders Synchronization • Server disk space Management
September 2022	1.2.0	<ul style="list-style-type: none"> • Pilot ready alpha-version

ATMeye.iQ 2.0

Date	Version	Main functionality
December 2019	2.0.3.6	<ul style="list-style-type: none"> • LDAP support • Export ATMeye reports into Excel, Word, and PDF formats • Download size increased to 20MB • Numerous bug fixes and improvements

September 2017	2.0.2	<ul style="list-style-type: none"> • Updated license service • Added the real server time for the task manager • Faster displaying of the transaction list
July 2017	2.0.1	<ul style="list-style-type: none"> • Added the MS SQL 2016 Server and PostgreSQL support • Optimized the server-agent communication: the ATMeye module is connected to an ATM through a separated channel • Added the option to distribute SSD software licenses from the server. • Reduced the time of multiple snapshot report generating (10 times less) • Added the option of working in heavy load (up to 14 thousand SSD in one network) • Improved system performance • Added the function of the event listing during monitoring • Improved the function of task control (jobs)
April 2017	2.0.0	<ul style="list-style-type: none"> • Improved system performance (bigger SSD networks) • Added the MS SQL 2016 Server • Added the Proflex 4 (VCP-Pro) support • Made the one agent for all products • New version of the application server (WildFly 9.0.2)

ATMeye.iQ 1.0

Date	Version	Main functionality
June 2016	1.1.4.5	<ul style="list-style-type: none"> • Added the possibility to make pre-record for any transaction events • Added the notification service for actuation of sensors (shock, vibration, tilt, smoke, temperature) on Diebold and NCR ATMs • Added the data recovery tool for the system • Remote File Management (RFM) becomes a stand-alone solution • Added the option to create, edit and keep filter templates for .IQ Client
January 2016	1.1.4.4	<ul style="list-style-type: none"> • Added terminal SW license list sorting function • Added transaction number synchronization initiated by terminal agent • Added files and folders backup/restore function for a single terminal device or group of devices – RFMs • Added the distinction of user's rights to access files and folders – RFMs .bat files creation and execution – RFMs • Added remote file transfer from terminal device to chosen file system • Expanded day / night settings for OSI and IP camera and video capture cards Osprey, Hauppauge, UQ2238 • Multiple snapshot report's export to MS Excel • Transaction info report's export to MS Excel • Added alarms list sorting function
October 2015	1.1.4.3	<ul style="list-style-type: none"> • Added terminal SW upgrade service • Added "Get full status" function, providing additional data about terminal system SW • Significant increase in video and photo transfer speed • Added "Multiple snapshot" function of terminals' camera status instant check
February 2015	1.1.4.2	<ul style="list-style-type: none"> • Oracle support for ATMeye v.1.1.4
August 2014	1.1.4.1	<ul style="list-style-type: none"> • Support of OS Windows 7 for terminals and Windows Server 2012 R2 for servers

		<ul style="list-style-type: none"> • Task for “Black list” transfer to all ATMs
June 2014	1.1.4	<ul style="list-style-type: none"> • Added “System notifications” function – checking the system configuration. In case of system failure, administrator receives online notifications • ATMeye.iQ is using a new data transmission protocol • Added “Centralized configuration” function allows to make changes of ATMeye.iQ system settings on several ATMs simultaneously • Added “Extended information” function – provides detailed information about ATM operating system • Added “Monitoring” function – providing online ATM network, its status and events observation opportunity • Added “Black list” function - allows forced capture or rejection of card blacklisted by bank, with instant notification to operator • Added “Archive search” function allows to search for required information among archive files by the specified criteria
June 2013	1.1.3	<ul style="list-style-type: none"> • Up to 4 USB / IP cameras support • File transfer from terminal device’s HDD to database • File transfer from terminal device’s HDD to operator’s HDD • Opportunity to run any process on ATM (application start / stop, screen notification, alarm system start / stop, ATM restart) remotely in case of alarm • Mobile ATMeye.iQ - mobile application, which allows to receive the notification about illegal actions on terminal devices and react on them instantly • Added function - streaming video instant view at alarm • Added “Events” report, providing detailed information (photo, date, card number etc.) about each event on the selected terminal
April 2012	1.1.2.1	<ul style="list-style-type: none"> • Improved performance and stability
March 2012	1.1.2	<ul style="list-style-type: none"> • Monitored equipment list management (view, edit, add / remove, search) • License management functionality: transmitting, updating, releasing, checking license status (only on ATM with current version of agent) • Ability to customize the system's performance in networks with different operating conditions • Optical Security Interface (WN) support • Low Profile video capture card support • Scheduled download of video files and pictures • Video files and pictures archiving • Added 6 reports for more effective ATM network management: <ul style="list-style-type: none"> - List of devices with alarm events - Events statistics - Scheduled tasks status - List of ATMs without transactions - List of retained Cards - Retracted Cash • Retrieval and view of archived video files and pictures • Transfer of files from ATM via HTTPS
August 2012	1.1.1	<ul style="list-style-type: none"> • ORACLE database support
December 2010	1.1.0	<ul style="list-style-type: none"> • PA-DSS certification
August 2009	1.0.0	<ul style="list-style-type: none"> • Implemented on .iQ platform