ATMeye.iQ

BS2 Penki kontinentai group

ATMeye.iQ Version Comparison

	ATMeye.iQ	ATMeye.iQ New Generation
Dispute Resolutions with Customers		
Customer actions Photo and video recording of each transaction step on any installed camera	✓	✓
Detailed information All conducted transaction information is saved, including the date, time, and event type (PIN entry, cash withdrawal, card acceptance, etc.)	✓	✓
Flexible reports The generation of transaction reports with photo and video attached	partially	✓
Device Monitoring		
ATM locations The display of devices and their statuses on a map with coordinates	⊖	✓
Device status Online checkup of connected devices	✓	✓
Data visualization Detailed information about each device in form of bar charts and pie charts: transactions, security events, technical events	⊖	✓
Search Filtering and sorting by specified parameters: cities, device types, online/offline statuses, etc.	⊖	✓
Widgets subscription Sharing widgets created by different users of the system	⊖	✓
Subscribing to widgets Ability to share widgets created within the system	⊖	✓
ATMeye. iQ[NG] Server Management		
Free disk space monitoring Optimizing disk space usage on server	⊖	✓
Disk space management strategy • Data retention for a specified period • Keeping certain amount of free space • Subsequent clearing out	⊖	✓
Health-monitoring Analyzing each ATMeye.iQ[NG] component's performance	⊖	✓
Remote ATMeye.iQ[NG] updates from the server	partially	✓

ATM Maintenance		
Access to specified directories View, copy, modify, or delete files remotely	partially	✓
Synchronization of selected directories with the server Adjustable synchronization time	⊖	✓
Remote launch of .bat files on ATMs	✓	✓
File management for group of devices	⊖	✓
Task Scheduler	⊖	✓
Event notifications Security and technical notifications about events by Email and Telegram	⊖	✓
Remote screen viewing	⊖	✓

Photo and Video Management on ATM		
Automatic data upload to the server Uploading of photo / video materials to the server automatically at a specified time	✓	✓
ATM free space management Files are automatically deleted when limits are reached or when they are uploaded successfully	✓	✓

Security		
Sensors Connect a wide range of sensors (shock, drilling, gas, temperature)	✓	✓
Cameras Use of internal ATM cameras and bank branches external cameras (24/7 zones)	✓	✓
Alerts Instant notification when sensors are triggered	✓	✓
Reaction to camera closing Automatic photo / video recording from the external camera when the front camera is closed	✓	✓
Data transfer to the server Immediate transmission of photo and video recording when sensors are triggered	✓	✓
Pre-recording Photo and video pre-recordings for any type of message (transaction start, camera close, card is forgotten, etc.)	✓	✓
Security Event Reporting Data sorting and filtering by cities, time of day, ATM model, etc.	⊖	✓
Speed of response Monitoring of staff reactions to security incidents	partially	✓
Traffic encryption Ability to use SSL certificates	⊖	✓
Configurable access rights Customizing access levels, defining roles, and grouping users	partially	✓
Activity log Tracking the user's actions	⊖	✓

Technologies		
Web application Secure access to the system through a web browser	⊖	✓
Flexible software installation Ability to implement ATMeye.iQ^{NG} on both local and cloud servers (Google, Amazon, etc.)	⊖	✓
Multi-brand ATM compatibility Diebold Nixdorf, NCR, GRG	⊖	✓
Support different types of cameras Default cameras from manufacturers (Diebold Nixdorf, NCR, GRG), along with Web, IP cameras, and DVR system	⊖	✓